





बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details		
बिड बंद होने की तारीख/समय /Bid End Date/Time	30-10-2025 15:00:00	
बिड खुलने की तारीख/समय /Bid Opening Date/Time	30-10-2025 15:30:00	
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)		
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Science And Technology	
विभाग का नाम/Department Name	Department Of Science And Technology (dst)	
संगठन का नाम/Organisation Name	Sree Chitra Tirunal Institute For Medical Sciences And Technology (sctimst)	
कार्यालय का नाम/Office Name	Thiruvananthapuram	
वस्तु श्रेणी /Item Category	Custom Bid for Services - ESR Test - Automated ESR Analyzer under cost per reportable result basis	
समान श्रेणी/Similar Category	 Leasing of High Value Medical Equipment (Version 2) Leasing of High Value Medical Equipment 	
अनुबंध अविध /Contract Period	5 Year(s)	
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)	
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes	
वर्षों के अनुभव के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Years Of Experience	Yes Complete	
वर्षों के अनुभव के लिए स्टार्टअप को छूट प्राप्त है / Startup Exemption for Years Of Experience	Yes Complete	
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria, Certificate (Requested in ATC), Additional Doc 1 (Requested in ATC), Additional Doc 2 (Requested in ATC), Additional Doc 3 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer	

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेज़ों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	7
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	1
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	2500000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

आवश्यकता/Required	No
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ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%)/ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	62

(a).ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance securityshould be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

Director, SCTIMST

Thiruvananthapuram, Department of Science and Technology (DST), Sree Chitra Tirunal Institute for Medical Sciences and Technology (SCTIMST), Ministry of Science and Technology (Director, Sctimst)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes

एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Experience Criteria" as defined above subject to meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
- 2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Experience Criteria" as defined above subject to their meeting of quality and technical specifications. The bidder seeking exemption from Experience Criteria, shall upload the supporting documents to prove his eligibility for exemption.
- 3. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 4. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

 5. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price.
- 6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or

- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of Work: <u>1759561258.pdf</u>

Payment Terms: <u>1759561270.pdf</u>

GEM Availability Report (GAR): 1759568303.pdf

Undertaking of Competent Authority is mandatory to create Custom Bid for Services. Please download standard format document and upload: 1759561301.pdf

Custom Bid For Services - ESR Test - Automated ESR Analyzer Under Cost Per Reportable Result Basis (1)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values	
कोर / Core		
Description /Nomenclature of Service Proposed for procurement using custom bid functionality	ESR Test - Automated ESR Analyzer under cost per reportable result basis	
Regulatory/ Statutory Compliance of Service	YES	
Compliance of Service to SOW, STC, SLA etc	YES	
एडऑन /Addon(s)		

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

परेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.N o.	परेषिती / रिपोर्टिंग अधिकारी / Consignee Reporting/Officer	ਧ ता/Address	संसाधनों की मात्रा / The quantity of procurement "1" indicates Project based or Lumpsum based hiring.	अतिरिक्त आवश्यकता /Additional Requirement
1	Shiju V S	695011,Sree Chitra Tirunal Institute For Medical Science and Technology,Medical College PO, Trivandrum	1	N/A

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्ते/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

3. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

4. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

5. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

6. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

Cost Per Reportable Result: The technically qualified successful bidder can install brand ne w "Automated ESR Analyzer" in Biochemistry Department. The analyzer should have a backup analyzer too. So 2 analyzers (1+1) should be installed in the lab. Any other accessories like U PS etc required for the satisfactory running of the equipment should be supplied and maintain 1 ed by the bidder. SCTIMST as per the terms and conditions of the tender document with free m aintenance of the equipment installed under OPEX model of procurement. Cost per reportable r esult will be paid by the Institute on monthly basis subject to conditions as per tender docume nt. The contract will be awarded initially for a period of five years extendable f or further five years or more on the same terms & conditions, on mutual co nsent of both the parties and satisfactory performance of the successful bid der / its OEM. The Institute will, however, reserve the right to conduct perfo rmance review every year during the contract period and deficiencies / com pliance reported, if any, noticed shall be required to be rectified by the succ essful bidder within a reasonable time fixed by the Institute. Furthermore th 2 e successful bidder has to submit a declaration in accordance with clause N o.19 (annually) and this will also taken into account for the assessment of s atisfactory performance. This Institute reserves the right to suo-motu termi nate the contract without any notice at any point of time. The rate quoted w ill be frozen for entire contract period including extended period if any, with out escalation. However, increase / decrease in GST will be considered.

3	The equipment on offer should have the capability to perform following tests and should comply with the attached specification. The bidders are required to quote the aggregated value for the following number of tests to be performed during the contract period on the GeM Portal. However, split up of quoted prices should be provided in Price Format - A and uploaded in the prescribed place (Financial Document required) on online GeM portal along with price bid only. The price quoted in the prescribed field on GeM portal will be considered for ranking purpose. Total price quoted in Price Format - A must match with the price quoted in GeM portal. Institute does not commit any minimum number of tests per month. Test volume will depend on the requirement. Details of tests to be done are as follows.		
	SI.No	No. of tests to be done in five years (Approxi mate)	
	1	ESR Test	1,00,000 Nos.
4	Rate of Cost Per Reportable Result to be quoted, which includes all incidental expenses, cost o f reagent, calibrators, controls, probes, washing solution, resins (if applicable), requirement as per specification document and GST. The calibrators, controls, etc will be used as per NABL sti pulation. All breakdown maintenance, transportation, loading and unloading, spare parts & AM C/CAMC, preventive maintenance kit, remedial maintenance service and calibration shall be the sole responsibility of the bidder at their own risk cost and expenses. Additional requirement (if any) as per specification document should be provided free of cost.		
5	nsuccessfu	Il test results list and must meet all te ails of tests performed must be genera	d having the facility to generate successful / u schnical features according to the tender docu ted from the equipment as and when required
6	The successful bidder should install brand new equipment as per clause number 1 above within 15 days from the date of issuance of GeM contract and must be operational from the subsequent days.		
7	The Institute will provide an air-conditioned environment, if necessary with uninterrupted power supply for the working of the system.		
8	The company should have at least 03 nos. of installations/rate contract/Cost per reportable tes t contract of similar equipment in any Central / State Govt. Organization / PSU / Public Listed C ompany in India. The documentary evidence should be attached along with technical bid.		
9	The rate offered by the bidder should be same or lower than in any Central / State Govt. Organ ization / PSU / Public Listed Company in Kerala State that does the same number of tests per y ear. A Notarized affidavit to this effect has to be submitted by the bidder along with technical b id regarding fulfilment of this condition.		
10	The equipment manufacturer and reagent manufacturer must be the same and a declaration in this regard shall be uploaded along with technical bid. Compliance statement together with brochure of the quoted equipment should be attached along with the technical bid.		
11	The successful bidder should replace or upgrade/update equipment with newer version on mut ually agreed terms, as per availability of newer model in market, subject to approval from SCTI MST.		
12	The laboratory of SCTIMST is integrated with Laboratory Information System (LIS). The supplier will have to integrate the equipment with the existing SCTIMST's LIS at their own cost. The ven dor should integrate their instruments in such a way that this facility can be provided uninterr uptedly to the beneficiaries.		
13	The successful bidder should keep an adequate buffer stock of the reagents and consumables etc required to conduct the test at SCTIMST and ensure that the testing procedures are not int errupted even in a shift due to the lack of reagents and other consumables. The Life period of a ny of the item supplied by the successful bidder will have the minimum of two third of the expi ry period remaining on the date of receipts of items in SCTIMST. The supplied items having les s than two-third expiry period to SCTIMST shall not be accepted. Loss or premature deterioration due to biological and/or other factors during life span of stores against the manufacture's standard warranty/ Expiry of such items shall be replaced by the contractor on free of cost basis.		

14	The equipment, reagents and consumables, etc required to perform the test must have a valid Indian product certification. If, there is no valid Indian product certification available, then the i tems on offer should have USFDA / CE product certification. Documentary evidence should be attached along with technical bid.
15	On-site training to Staffs/Technicians/Faculties to be provided by bidder representative of OEM with regards to operation and maintenance of the equipment to be done through the entire con tract period including extended period if any, as and when requested by the Institute at no ext ra cost to the institute.
16	SCTIMST reserves the right to ask for a free demonstration (Online / Offline) of the quoted equi pment/ items after giving reasonable time to the bidder at a pre-determined place acceptable t o the purchaser or at a site (in case of non-portable and heavy equipment) for evaluating the te chnical compatibility as per the bidding document specifications, professionalism and quality o f work of the bidder for technically qualifying for opening the Price Bid. SCTIMST reserves the ri ght to accept/reject the bid based on the product/site evaluation as stated above.
17	The OEM/Bidder should have a registered functional office at Kerala State and documentary ev idence should be uploaded along with technical bid. Service Engineer shall be available on any break down or emergency calls. If he/she fails to repair it within 24 hrs, a standby instrument s hould be provided by the supplier until the rectification of the fault. The contractor will analyze the quality control once in a month to check the performance of the instrument
18	In case, the successful bidder fails to get the tests done as per clause 2, 3 and 17 above, SCTIM ST reserves the right to send the samples and get the tests done from any accredited labs and recover the cost from the successful bidder. In addition, a penalty of 2% of the cost incurred wi II also be levied on each occasion. In the event, such occasions exceed more than three in a ye ar; the Institution reserves the right to terminate the contract.
19	If at any time during the period of contract, the price of cost per reportable result is reduced or brought down by any law or Act of the Central or State Government or by the bidder himself, be elow the contracted rate, their contracted rate will stand reduced automatically to the reduced level. Failure to provide reduced rate will be deemed as withdrawal from the tender and contract and shall be dealt with accordingly. If supplies are made at higher rates after the reduction of rate, payments will be eligible at the reduced rates only.
20	Payment Clause
20.1	The bill in triplicate shall be provided to Department of Biochemistry, SCTIMST within first week of the subsequent month. Monthly bill should be generated after calculating the number of rep ortable result for each line of items. The invoice should be accompanied by the list of successf ul / unsuccessful tests. No payment will be made for the unsuccessful tests due to any reason whatsoever. Further no payment will be made for goods rejected due to any reason whatsoeve r.
20.2	The bills should have full particulars of the numbers of each kind of test done during the invoic e period.
20.3	The number of tests in the bill submitted should match with the records generated in the supplied equipment.
20.4	No payment shall be made in advance at any circumstance whatsoever.
20.5	Monthly bills will be accepted only after ensuring supply of buffer stock of reagents, consumabl es, etc for performing tests for the subsequent months. This is for the smooth running of the pa tient care services.
20.6	Payment will be made within 30 days of submission of invoice with relevant documents as men tioned in the tender document after making deductions for defaults, if any.

21	If at any time during the continuance of the Contract, the performance in whole or in part by ei ther party of any obligation under this Contract shall be prevented or delayed by the reasons o f any war, hostility, acts of the public enemy, epidemics, civil commotion, sabotage, fires, flood s, explosion, quarantine restrictions, strikes, lockouts or act of God provided notice of happenin g of such event duly evidenced with documents is given by one party to the other within 10 da ys from the date of occurrence thereof, neither party shall be by reasons of such event, be entitled to terminate the Contract nor shall either party have any claim for damages against the other in respect of such non-performance or the delay in performance, and deliveries under the contract shall be resumed as soon as practicable after such event has come to an end or ceased to exist, and the decision of the Purchaser as to whether the deliveries have been so re sumed or not, shall be final and conclusive, Provided further that if the performance in whole or part of any obligation under this contract is prevented or delayed by reason of any such event for a period exceeding 10 days, either party may at its option terminate the contract provided also that the purchaser shall be at liberty to take over from the Seller at a price to be fixed by Purchaser, which shall be final, all unused, undamaged and accepted material, bought out components and stores in course of manufacture in the possession of the Seller at the time of such termination or such portion thereof as the Purchaser may deem fit excepting such materials, bought out components and stores and stores as the Seller may with the concurrence of the Purchaser elect to retain.
22	In case of breach of any terms and conditions as mentioned above, the competent authority, will have the right to cancel the contract without assigning any reason thereof and nothing will be payable by SCTIMST and in that event the security deposit shall also stands forfeited.
23	If fails to fulfill any or all of the Services or delay in delivery within the original/re-fixed Delivery /Time period(s) specified in the Contract, the Purchaser will be entitled to deduct/recover the P enalty / Liquidated Damages for the delay from the security deposit/monthly bills, unless cover ed under Force Majeure conditions aforesaid, @ 0.5% per week or part of the week of delayed period as pre-estimated damages not exceeding 10% of the contract value without any contro versy/dispute of any sort whatsoever.
24	It shall be lawful for SCTIMST to set off any loss or expense, cost or damages, sustained or incurred due to the cancellation of the contract from the amount payable or due to the supplier.
25	The concerned firm/company whose product has been declared as of spurious or adulterated q uality or any criminal cases is filed and pending in any court shall not be eligible to participate in the bidding process. Convicted firms/company shall also not be eligible to participate in the bid. Similarly, companies or firms that are blacklisted / banned / debarred by any central / stat e govt. or its organization or autonomous bodies or central drug procurement agency are not e ligible to participate in the bid.
26	The equipment will be returned to the supplier at the end of the contract period or SCTIMST will retain the equipment on extension of the contract on mutual consent or otherwise.
27	That any matter not covered in this contact will be decided by mutual consent in the spirit of t his contact.
28	Restrictions under Rule 144 (xi) of GFR 2017 - Any bidder from a country which shares a land b order with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority (i.e Registration Committee constituted by Department for Promotion of Industry and Internal Trade (DPIIT)). The bidder should furnish a declaration to this effect along with bid documents as shown below.
	"I have read the clause regarding restrictions on procurement from a bidder of a country which shares a land border with India; I certify that this bidder is not from such a country or, if from such a country, has been registered with the Competent Authority, I hereby certify that this bidder fulfills all requirements in this regard and is eligible to be considered. [Where applicable, e vidence of valid registration by the Competent Authority shall be attached]"
29	For all disputes arising out of this contract the legal jurisdiction will be Thiruvananthapuram.
30	Template for Price format A is enclosed at "Buyer uploaded ATC Document". Specification d ocument is enclosed under " Scope of Work "

7. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

8. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

Director, SCTIMST payable at Trivandrum

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

9. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of

Director, SCTIMST, Trivandrum

A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

10. Generic

Manufacturer Authorization: Wherever Authorised Distributors/service providers are submitting the bid, Authorisation Form /Certificate with OEM/Original Service Provider details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid

11. Generic

- 1. The Seller shall not assign the Contract in whole or part without obtaining the prior written consent of buyer.
- 2. The Seller shall not sub-contract the Contract in whole or part to any entity without obtaining the prior written consent of buyer.
- 3. The Seller shall, notwithstanding the consent and assignment/sub-contract, remain jointly and severally liable and responsible to buyer together with the assignee/ sub-contractor, for and in respect of the due performance of the Contract and the Sellers obligations there under.

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.

- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
- 16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
- 17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the सामान्य नियम और शर्तै/General Terms and Conditions, conditions stipulated in Bid and Service Level Agreement specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तै/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India, any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---